

Release Notes

Release 2024-1.0 December 2024

CCH Axcess™ Practice

Welcome to CCH Axcess™ Practice 2024-1.0

This bulletin provides valuable information about the 2024-1.0 release of CCH Axcess™ Practice. Please review this bulletin carefully. If you have any questions, additional information is available on CCH <u>Support Online</u>.

New in this Release

CCH Axcess Common

CCH Axcess SSO has been enhanced for security and to ensure IRS compliance. Users can now easily modify, add, or delete phone numbers for 2-Step Verification, offering more control over the multi-factor options. The CCH Axcess active session timeout will be shortened from 24 hours to 12 hours to align with compliance standards and safeguard user accounts.

Fixed in this Release

Accounts Receivable

The last updated database field for invoices now updates consistently when changes to the invoices paid amount or paid status are posted.

The last updated database field for finance charges and miscellaneous charges now updates consistently when changes to the applied cash, credits or debits are posted.

Feedback Forum

CCH Axcess™ Feedback Forum — Aha!

Have an idea to improve the CCH Axcess Practice product? Click on the light bulb ♀ in the top right of CCH Axcess™ Practice Billing or CCH Axcess™ Practice Accounts Receivable. Additionally, you can click the "Feedback Forum" link in the CCH Axcess Dashboard navigation bar to get access to our idea feedback forum! CCH Axcess Support

Visit Support Online for access to the helpful items such as the knowledge base or system requirements.